

# Special Event Volunteer Program



This is a brief overview of the special event volunteer program. If you have any questions, please contact the volunteer department at (419) 385-5721 ext. 2045 or [volunteer@toledo zoo.org](mailto:volunteer@toledo zoo.org).

## Program description

Special event volunteers support various events at the Toledo Zoo throughout the calendar year. Events are typically held on weekends, and most are held in the evenings, with some events ending as late as 11 p.m. Volunteers will perform a variety of functions, including, but not limited to:

- Providing directions or information to event participants
- Pouring beverages/serving beverages to event participants
- Assisting staff with general event logistics (set-up, tear-down, registration, etc.)

## Requirements

- Events may require sitting or standing, depending on the event or the specific role
- You may need to lift and carry items up to 10 lbs. over short distances

## List of sample events (2023 Calendar)

- Dart Frog Dash (May)
- ZOOtoDO (September)
- Sip Sip Hooray Wine Fest (September)
- ZOOtoberfest (October)
- Roar & Pour (October)
- Brewdolph Bash (November)
- Polar Paws & Santa Claws Run (December)
- Other events/special projects as offered on the calendar

## Training

Special event volunteers will be given an orientation regarding general Zoo policies. Additional task-specific training will be provided prior to each event.

## Dress code

In general, special event volunteers do not have a specific uniform requirement, although limited exceptions do exist. For example, some events may require black pants/shorts/skirt and a white short/long-sleeved shirt. However, most events only require clean, presentable clothing that is appropriate for the weather (cold, heat, rain, etc.). Dress code information will be provided when events are posted, so you will have that information in advance.

## Time commitment

Special event volunteers are required to:

- Submit a volunteer application, attend an interview, and complete an orientation
- Support at least two special events during the calendar year
- Event volunteers will be notified of events via email and can sign up for events through an online scheduling system.

**Thank you for your interest in the Zoo's special event volunteer program!  
We look forward to seeing you around the Zoo!**